



**DALLAS POLICE DEPARTMENT  
INTERNAL AFFAIRS DIVISION  
YEARLY SUMMARY 2023**

## PHILOSOPHY OF DISCIPLINE

The Chief of Police is charged with the responsibility and has the authority to maintain discipline within the Department. The policy of the Dallas Police Department is to provide residents with a fair and effective avenue for redress of their legitimate grievances against members of this Department. At the same time, members of this Department must be protected from false charges of misconduct or wrongdoing and must be provided with due process safeguards. The Department seeks to maintain its integrity and that of its employees. In so doing, the Department will not hesitate to impose severe disciplinary actions on those found in violation which is contrary to the ethics of this Department. The Department will terminate from employment, of those individuals who prove to be unfit for their assignment and dismiss unjustified allegations against innocent members of this Department.

# Definitions

**Internal Investigation** – An administrative investigation by the Internal Affairs Division resulting from a complaint by a supervisor or employee of the Dallas Police Department.

**External Investigation** – An administrative investigation by the Internal Affairs Division resulting from an individual not employed by the Dallas Police Department.

**Division Referral Investigation** – An external or internal administrative investigation conducted by an employee's chain of command for less serious violations which may result in summary discipline only.

**Administrative Inquiry** – Investigations into allegations of misconduct or mishandling of police incidents, even though the allegations do not meet the requirements for making formal complaints. Administrative inquiries may be conducted in the following circumstances: the employee is unknown, allegations are not specific, City Manager referrals, allegations from a third party at the discretion of the Internal Affairs Division Commander, anonymous complaints, or allegations where a strong likelihood exists that the complainant is untruthful.

**Firearm Discharge Investigation** – An administrative review of any intentional or accidental discharge of a firearm by a Departmental employee that is not an intended part of training.

**No Investigation** – After a pre-liminary review of the complaint and related evidence, no formal investigation into the complaint was conducted.

Some reasons for no formal investigation: Officer(s) cleared by Body Worn Camera, non-Departmental employee, no alleged misconduct articulated in the complaint, opinion of guilt or innocence, no violation, or more information needed.

**Allegation** – An accusation by the Department or a citizen of employee misconduct.

# Definitions

## **DISCIPLINARY ACTIONS:**

**Termination** – Employee is separated from employment with the Dallas Police Department.

**Suspension** – Employee is separated from employment without pay for a defined period of time.

**Written Reprimand** – Formal written discipline which becomes a permanent part of an employee's disciplinary file.

**Summary Discipline** – Informal written discipline which becomes a part of an employee's disciplinary file.

## **ALLEGATION FINDINGS:**

**Unfounded** – The investigation determined that the act or acts complained of did not occur.

**Exonerated** – The investigation revealed that the acts complained of occurred but were justified, lawful, and proper.

**Not Sustained** – The investigation failed to disclose sufficient evidence to prove or disprove the allegation.

**Sustained** – The investigation disclosed a preponderance of evidence in support of the allegation made in the complaint.

**Complete** – The investigation determined that no violation(s) of the rules occurred.

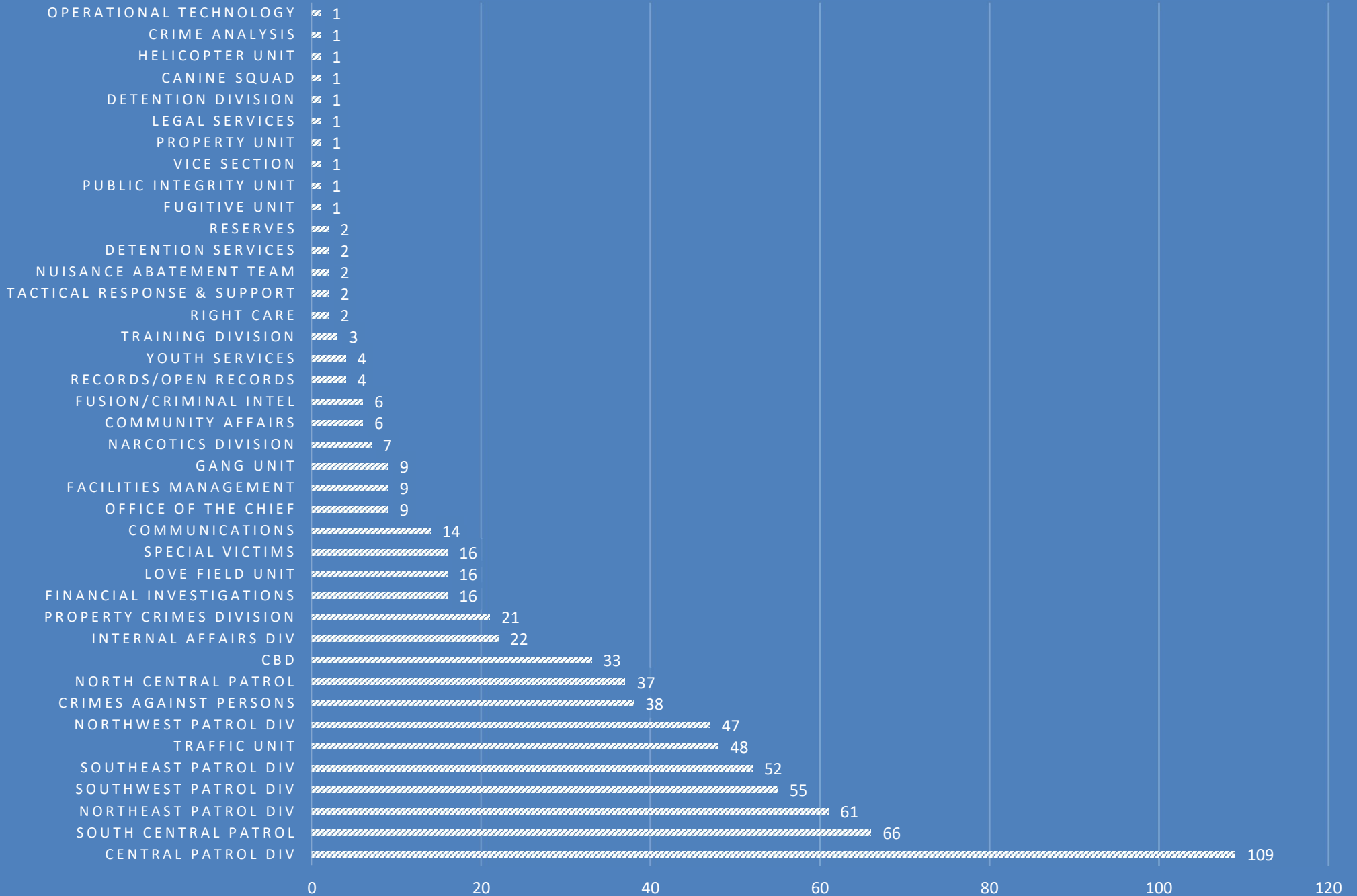
**Rescinded** – The allegation or complaint against the officer was withdrawn, canceled or repealed.

# Top External Complaint Allegations Investigated Received in 2023

Allegation	Count
Discourtesy/Unprofessionalism	111
Improper or no investigation	56
Inappropriate or Unnecessary Use of Force	55
Improper or No Action	54
Body worn camera policy violation	39
Failed to complete reports(s) on time	25
Failed to Follow Established Procedures	23
Search, Illegal or improper	19
Administrative Inquiry	13
Fail To Give Identification On Request	12
Improper Arrest	11

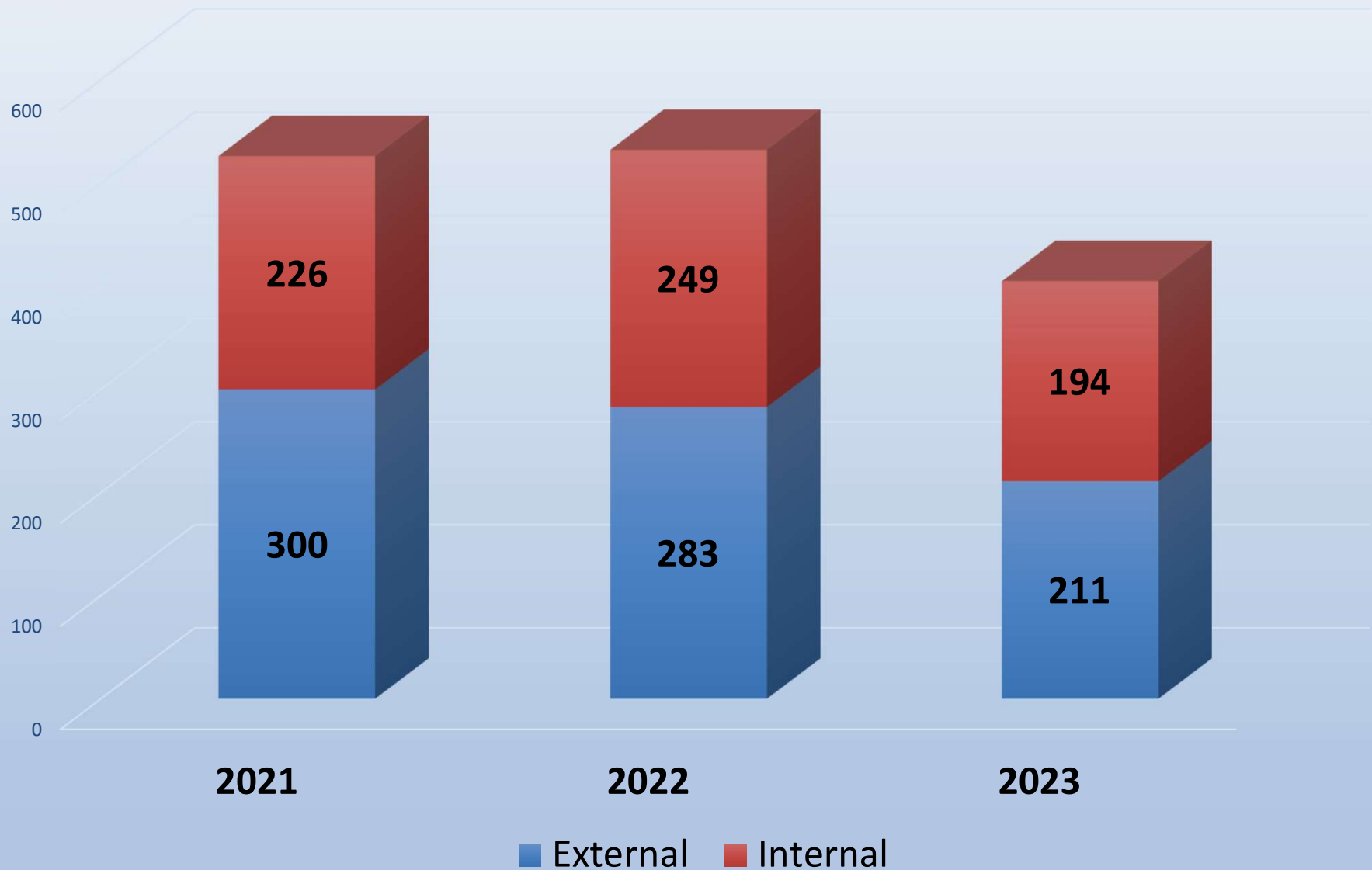
\*The data was pulled on 4/24/2024.

# EXTERNAL COMPLAINT INCIDENTS RECEIVED IN 2023 BY DIVISION



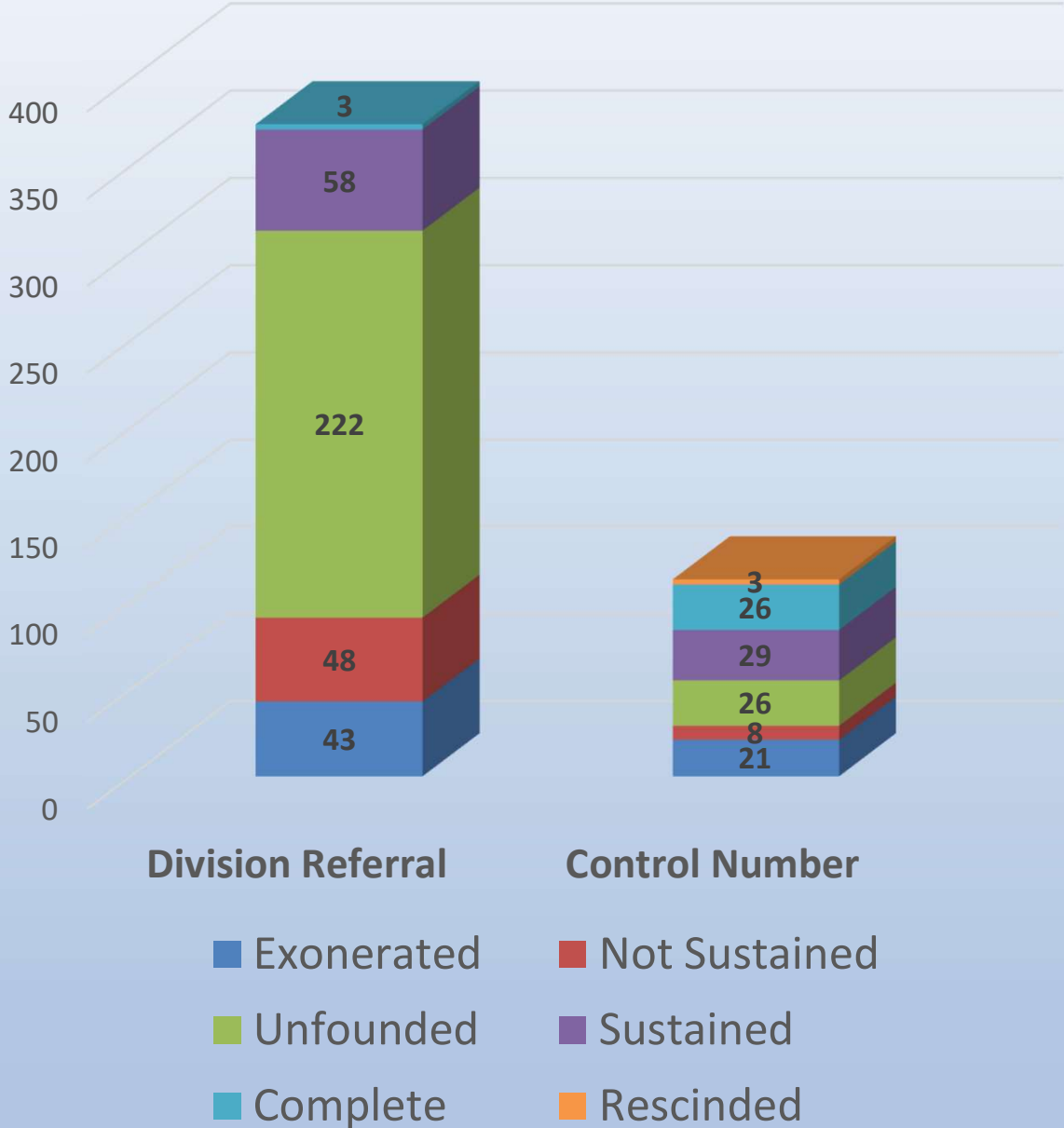
\*This data was received on 4/24/2024.

# Complaints Investigated by Source



\*The totals represent Investigations, External Investigations, Administrative Inquiries, Firearm Discharges, and Division Referrals. The data excludes No Investigation and Summary Discipline data as these incident types are not considered an investigation. The data was pulled on 4/24/2024.

# Investigation Findings on External Complaints Received in 2023



\*Numbers are for COMPLETED investigations only. Annual numbers may change based on appeals and status of current investigations. The data was pulled on 4/29/2024.



# Inappropriate/ Unnecessary Force

	2021	2022	2023
Total Internal & External Complaints Received	43	69	73
Total Officers Involved	60	111	130
No Investigation	12	28	45
Summary Discipline	1	3	1
Formal Investigations Conducted	30	38	27
Findings & Allegations Issued			
Sustained	6	6	2
Not Sustained	12	6	1
Unfounded	3	15	23
Exonerated	19	16	18
Complete	0	5	0

\*Findings are for COMPLETED investigations only. Summary Discipline is an INTERNAL SUSTAINED complaint. Annual numbers may change based on the status of current investigations. The data was pulled on 4/24/2024.

# Racial Profiling Complaints

Year	Number of Complaints Related to Racial Profiling	Total Officers Involved	Disposition of Racial Profiling Complaints	
2021	12	17	Unfounded	2
			Not Sustained	4
			No Investigation	6
2022	14	22	Unfounded	4
			No Investigation	10
2023	15	27	Unfounded	5
			No Investigation	10

\*The data was pulled on 4/24/2024.

# Investigations Completed by the Internal Affairs Division

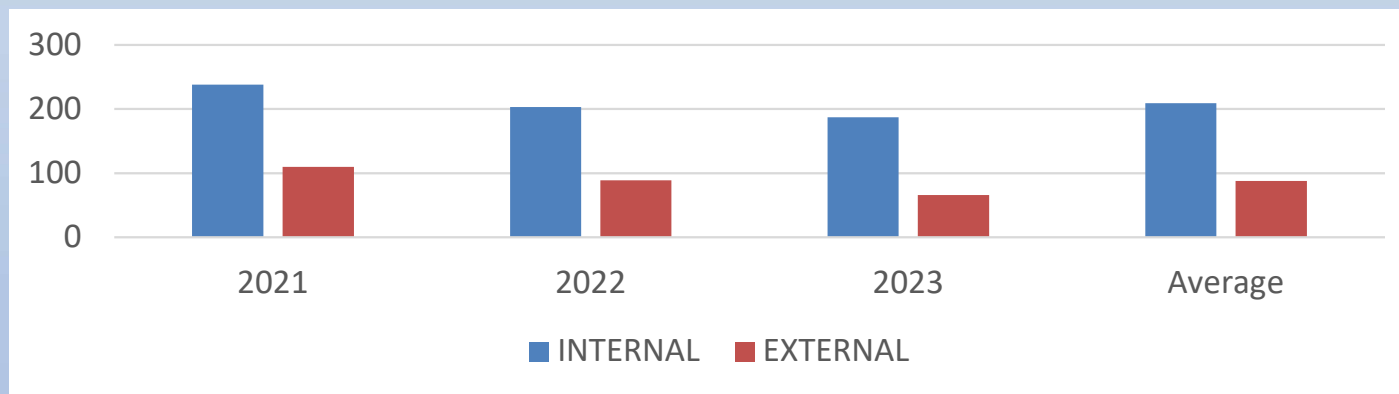
## Three Year Comparison

<b>YEAR</b>	<b>Firearm Discharge</b>	<b>Inquiry</b>	<b>Internal &amp; External Investigations</b>	<b>TOTAL</b>
2021	25	43	280	348
2022	7	48	237	292
2023	16	45	192	253
Average	16	45	237	297

\* The data was pulled on 4/24/2024.

# Investigations Completed by the Internal Affairs Division by Source of Investigation - Three Year Comparison

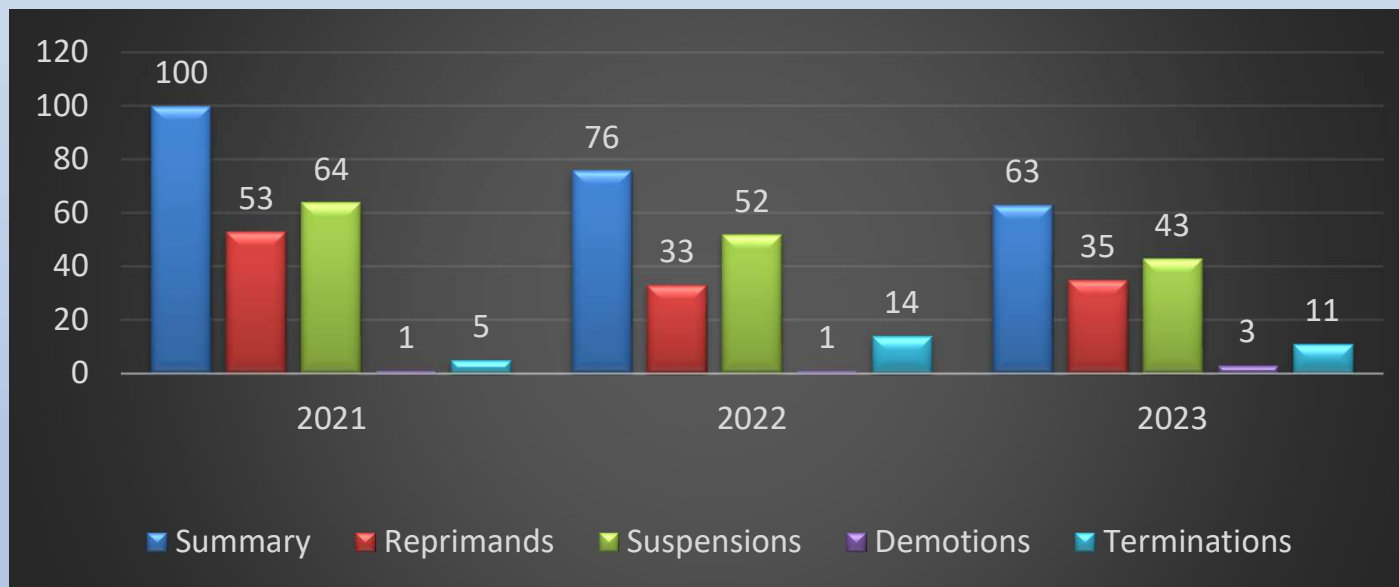
YEAR	INTERNAL	EXTERNAL	TOTAL
2021	238	110	348
2022	203	89	292
2023	187	66	253
Average	209	88	297



\* The data was pulled on 4/24/2024.

# Disciplinary actions resulting from Internal Affairs Division (CN) investigations

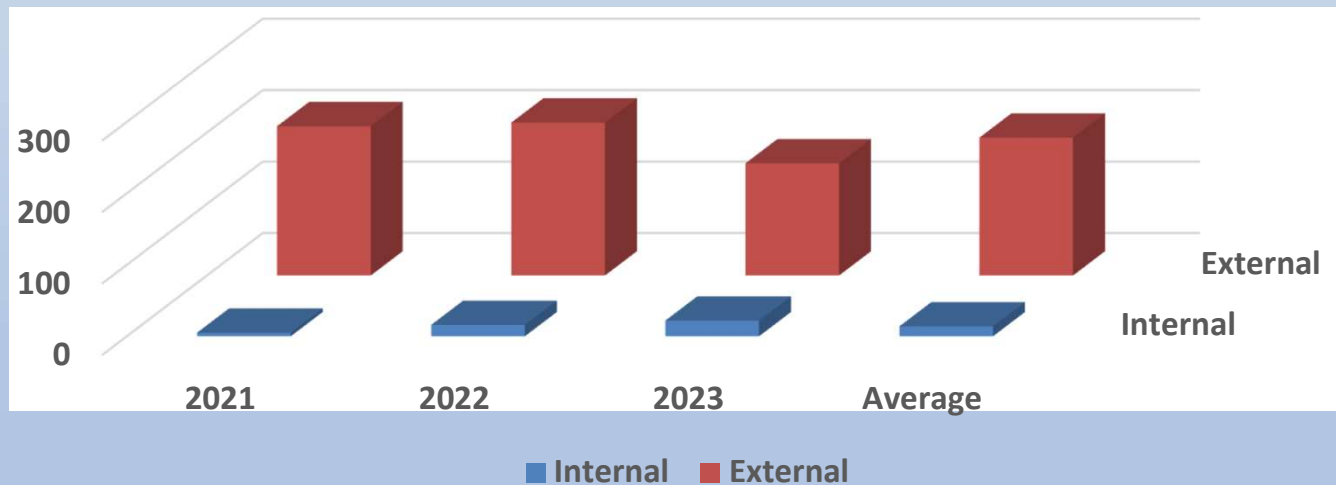
Year	Summary	Reprimands	Suspensions	Demotions	Terminations
2021	100	53	64	1	5
2022	76	33	52	1	14
2023	63	35	43	3	11
AVG	80	40	53	1	14



\*Annual numbers are based on the Internal Affairs Division's Investigations which were completed in these years, and the data may change based on the status of current investigations , appeals, and court ordered expungements. The data was pulled on 4/24/2024.

# Division Referral Investigations

Year	Internal	External	Total
2021	5	209	214
2022	16	214	230
2023	22	157	179
Average	14	193	208



\*This data represents the number of Division Referral investigations completed per year. The data was pulled on 4/24/2024.

# Disciplinary actions resulting from Division Referral (DR) investigations

Year	Advice & Instruction	Documented Counseling	Supervisor's Report
2021	17	8	3
2022	18	16	7
2023	17	17	11
AVG	17	14	7

\*Annual numbers may change based the status of current investigations. The data was pulled on 4/24/2024.

# How to File a Complaint

On October 1, 2019, the Office of Community Police Oversight Board was given responsibility of providing an accessible process that ensures fair acceptance and processing of external administrative complaints. The Dallas Police Department's goal is to make this process available to all persons who believe they have been aggrieved during an interaction with an employee of the Dallas Police Department. A formal complaint may be made in one of several ways:

- A person may contact the Office of Community Police Oversight by calling: (214) 671-8283.
- A person may go in person to the Office of Community Police Oversight at: Dallas City Hall, 1500 Marilla Street 5DN, Dallas, Texas 75201.
- A person may submit an email to the Office of Community Police Oversight at: [OCPO@dallas.gov](mailto:OCPO@dallas.gov)
- A person may submit a Citizen Complaint Form electronically at [Office of Community Police Oversight \(https://app.keysurvey.com/f/41562786/47e5\)](https://app.keysurvey.com/f/41562786/47e5)
- A person may come to the Internal Affairs Division, Monday through Friday, between the hours of 8:00 a.m. and 5:00 p.m., at Jack Evans Police Headquarters located at 1400 Botham Jean Boulevard, Dallas, Texas. When you arrive, check-in at the front desk and ask to speak with an Internal Affairs detective. A detective will come get you and help walk you through the entire process.
- A person may go to any of the seven police stations or three Outreach Centers throughout the City of Dallas and ask for a complaint form or speak to a supervisor. The supervisor can help you initiate the complaint process and assist you with completing the complaint form. You may choose instead to take the form, complete it, and return it at a later date.
- A person may submit an External Administrative Complaint Form, which can be found at <https://dallaspolice.net/division/internalaffairs/complaint>. A person may also print the form and it may be returned in one of several ways:
- A person may deliver it in person or mail it to the Office of Community Police Oversight at:  
Dallas City Hall  
1500 Marilla Street 5DN  
Dallas TX 75201
- A person may deliver it in person or mail it to the Dallas Police Department at:  
Dallas Police Department  
Internal Affairs Division  
1400 Botham Jean Boulevard  
Dallas, Texas 75215
- A person may email it to the Police Department at: [DPDIAD@dallaspolive.gov](mailto:DPDIAD@dallaspolive.gov)
- A person may give the completed form to any police supervisor at any City of Dallas police facility.

If you have any questions, please call the Office of Community Police Oversight at (214) 671-8283, or the Dallas Police Department Internal Affairs Division at (214) 671-3986.