



**DALLAS POLICE DEPARTMENT
INTERNAL AFFAIRS DIVISION
YEARLY SUMMARY 2020**

PHILOSOPHY OF DISCIPLINE

The Chief of Police is charged with the responsibility and has the authority to maintain discipline within the Department. The policy of the Dallas Police Department is to provide residents with a fair and effective avenue for redress of their legitimate grievances against members of this Department. At the same time, members of this Department must be protected from false charges of misconduct or wrongdoing and must be provided with due process safeguards. The Department seeks to maintain its integrity and that of its employees. In so doing, the Department will not hesitate to impose severe disciplinary actions on those found in violation which is contrary to the ethics of this Department. The Department will terminate from employment, of those individuals who prove to be unfit for their assignment and dismiss unjustified allegations against innocent members of this Department.

Definitions

Internal Investigation – An administrative investigation by the Internal Affairs Division resulting from a complaint by a supervisor or employee of the city of Dallas.

External Investigation – An administrative investigation by the Internal Affairs Division resulting from a citizen complaint.

Division Referral Investigation – An external or internal administrative investigation conducted by an employee's chain of command for less serious violations which may result in summary discipline only.

Inquiry – investigations into allegations of misconduct or mishandling of police incidents, even though the allegations do not meet the requirements for making formal complaints. Administrative inquiries may be conducted in the following circumstances: the employee is unknown, allegations are not specific, City Manager referrals, allegations from a third party at the discretion of the Internal Affairs Division Commander, anonymous complaints, or allegations where a strong likelihood exists that the complainant is untruthful.

Firearm Discharge Investigation – Administrative review of any intentional or accidental discharge of firearm that is not an intended part of training.

Allegation – An accusation by the Department or a citizen of employee misconduct.

Termination – Employee is separated from employment with the Dallas Police Department for an indefinite period of time.

Suspension – Employee is separated from employment without pay for a defined period of time.

Written Reprimand – Formal written discipline which becomes a permanent part of an employee's disciplinary file.

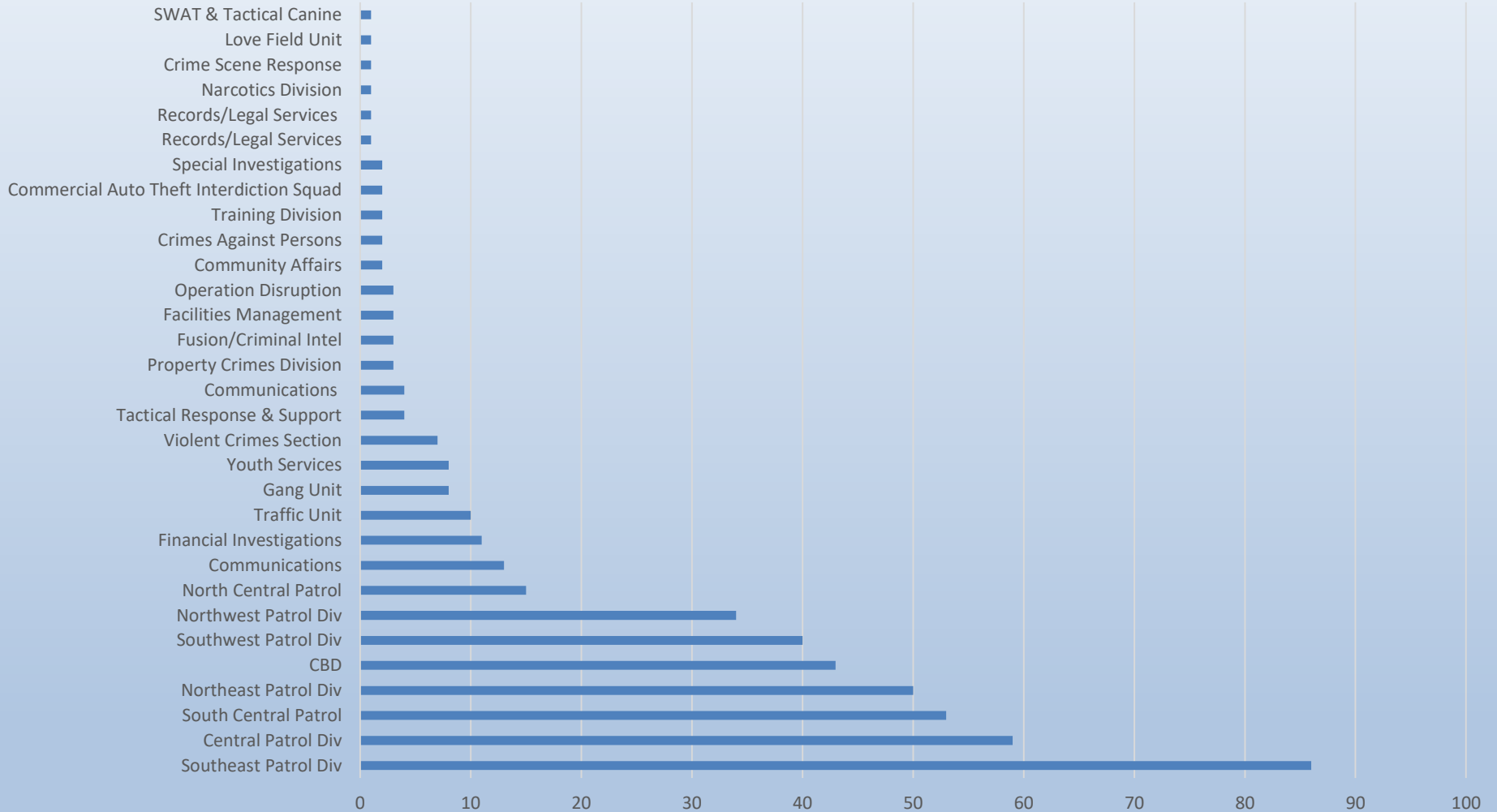
Summary Discipline – Informal written discipline which becomes a part of an employee's disciplinary file.

Racial Profiling – Any law enforcement-initiated action based on an individual's race, ethnicity, or national origin rather than on the individual's behavior or on information identifying the individual as having engaged in criminal activity.

Top External Complaint Allegations Investigated 2020

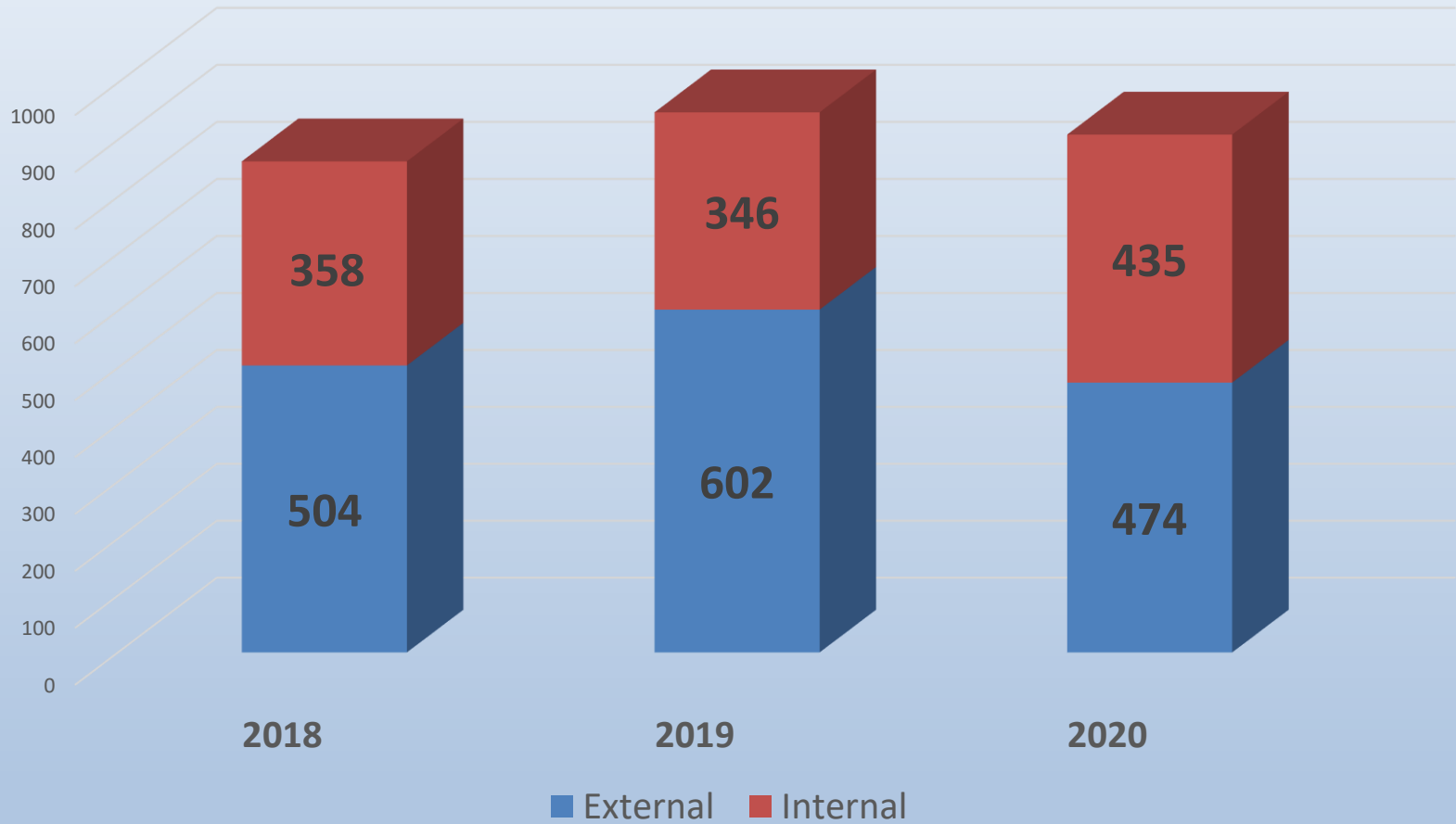
Allegation	Count
Discourtesy/Unprofessionalism	79
Inappropriate or Unnecessary Use of Force	52
Improper or No Investigation	50
Improper or No Action	40
Fail To Give Identification On Request	17
Failed to Follow Established Procedures	16
Failed to Complete Reports(s) on Time	16
Body Worn Camera Policy Violation	12
Harassment	10
Failed to Take Proper Action	10
Use of Profane or Indecent Language	9

External Complaints Received 2020 by Involved Division

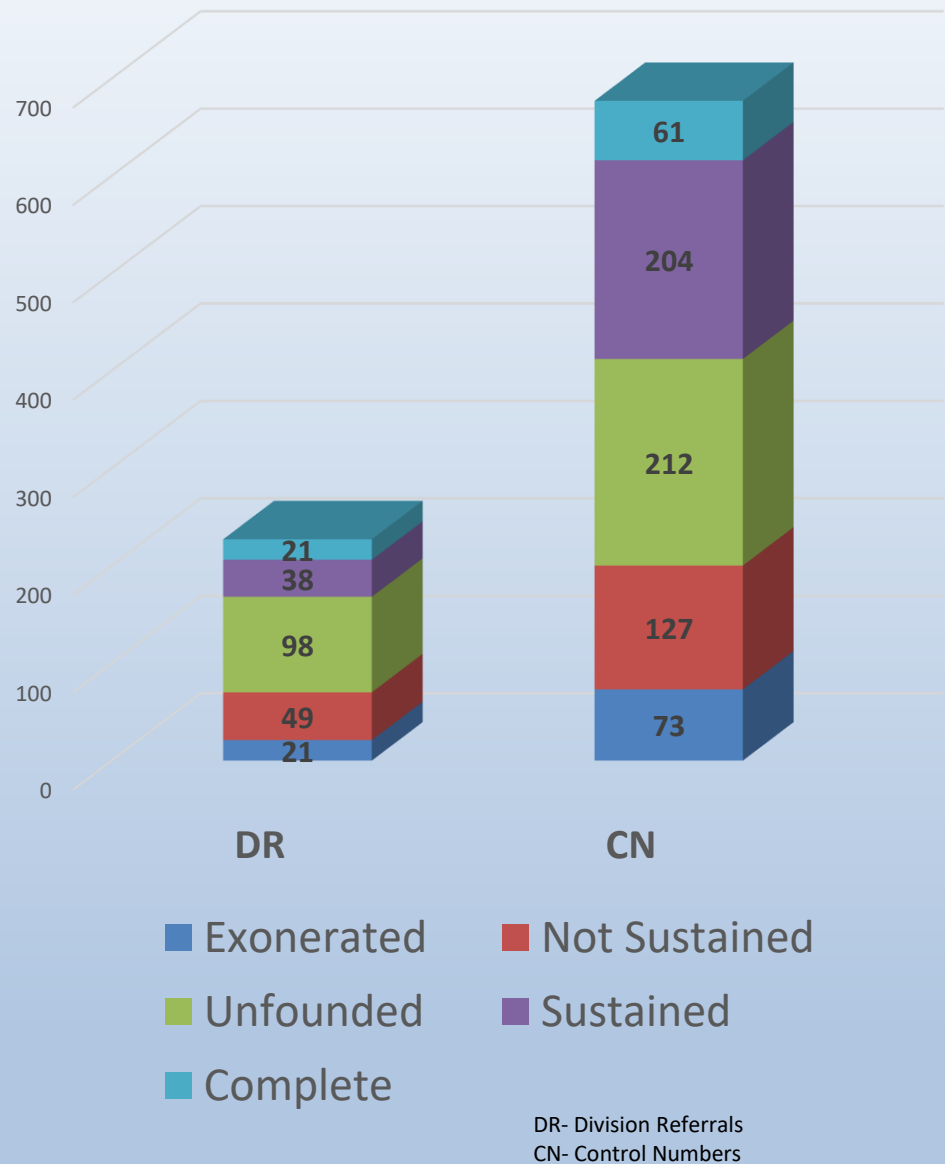


*Annual numbers may change based on status of current investigations. This data was received on 04/26/2021.

Complaints Investigated by Source



Investigation Findings on External Complaints 2020



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Inappropriate/ Unnecessary Force

	2018	2019	2020
Total Complaints Received	30	34	57
Total Officers Involved	57	54	86
Investigations Conducted	28	28	55
Findings on Allegations			
Sustained	3	6	9
Not Sustained	9	4	8
Unfounded	6	9	10
Exonerated	10	9	16
Complete	0	0	2

Racial Profiling Complaints

Year	Number of Complaints Related to Racial Profiling	Disposition of Allegations	
2018	2	Unfounded	1
		No Investigation	1
2019	11	Unfounded	2
		Not Sustained	1
2020	5	Unfounded	5

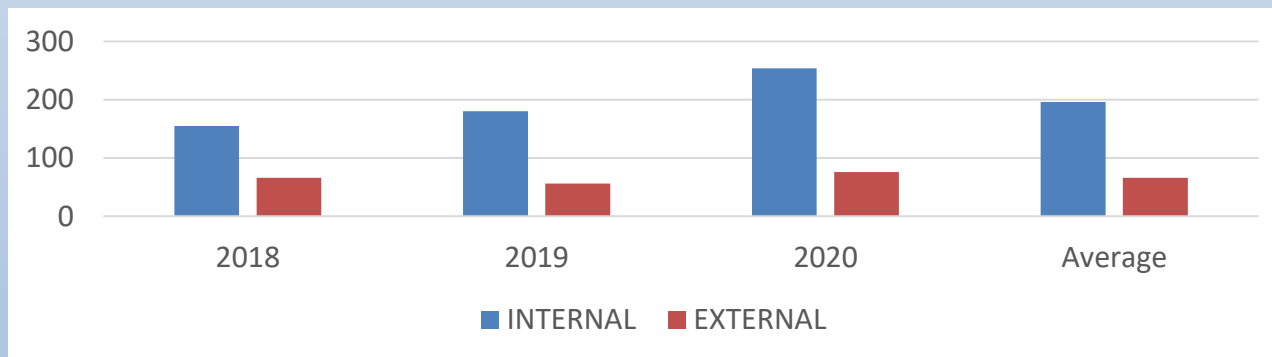
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Investigations Completed by the Internal Affairs Division Three Year Comparison

YEAR	Firearm Discharge	Inquiry	Investigations	TOTAL
2018	17	27	194	238
2019	17	37	199	253
2020	15	49	281	345
Average	16	37	224	278

Investigations Completed by the Internal Affairs Division by Source of Investigation - Three Year Comparison

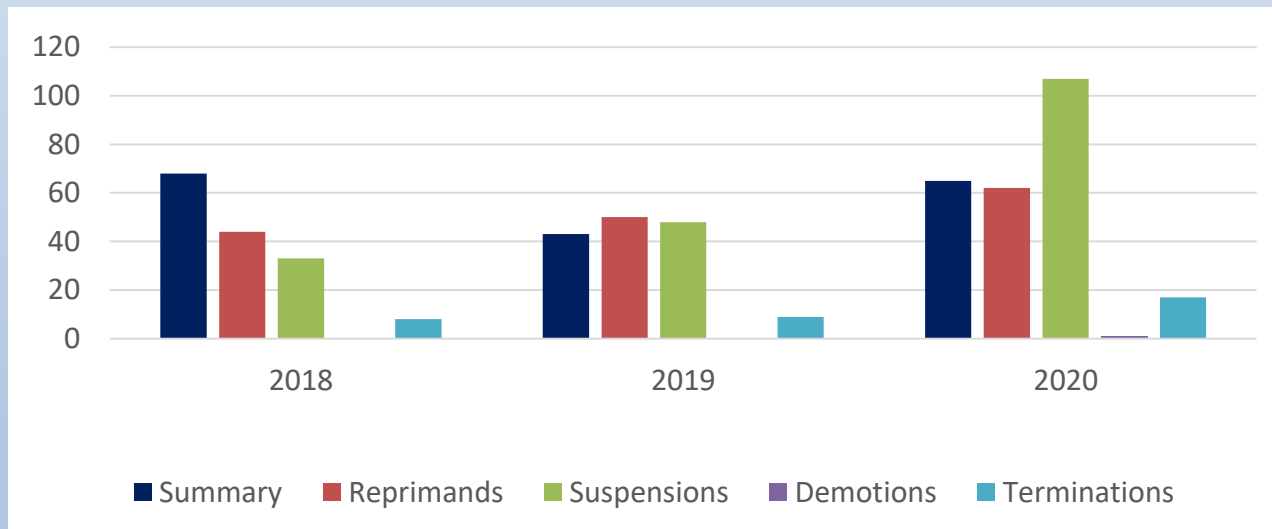
YEAR	INTERNAL	EXTERNAL	TOTAL
2018	155	66	221
2019	180	56	236
2020	254	76	330
Average	196	66	262



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Disciplinary actions resulting from Internal Affairs Division (CN) investigations

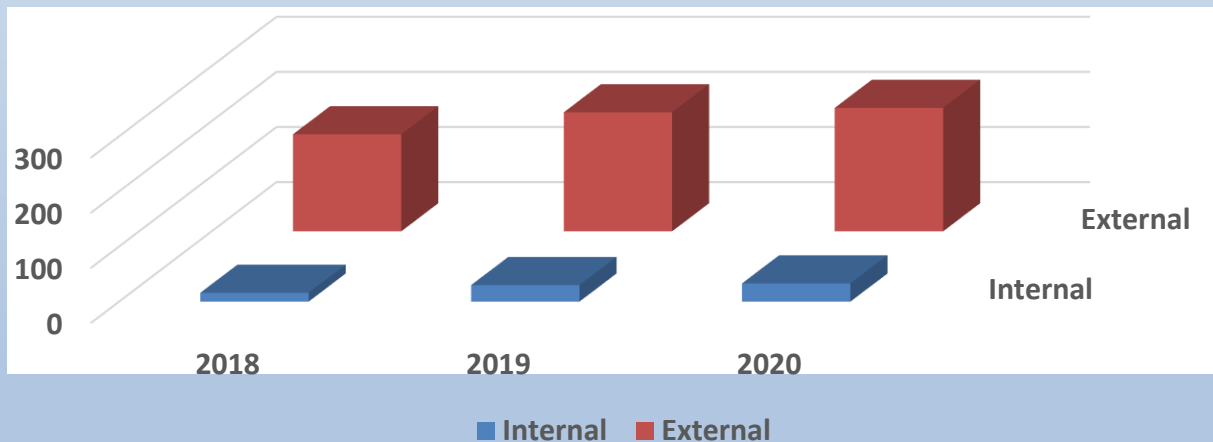
Year	Summary	Reprimands	Suspensions	Demotions	Terminations
2018	68	44	33	0	8
2019	43	50	48	0	9
2020	65	62	107	1	17
AVG	58	52	62	0.33	11



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Division Referral Investigations

Year	Internal	External	Total
2018	16	176	192
2019	30	216	246
2020	33	224	257
Average	26	205	231



Disciplinary actions resulting from Division Referral (DR) investigations

Year	Advice & Instruction	Documented Counseling	Supervisor's Report
2018	13	14	10
2019	24	12	12
2020	37	12	14
AVG	24	38	12

How to File a Complaint

On October 1, 2019, the Office of Community Police Oversight Board was given responsibility of providing an accessible process that ensures fair acceptance and processing of external administrative complaints. The Dallas Police Department's goal is to make this process available to all persons who believe they have been aggrieved during an interaction with an employee of the Dallas Police Department. A formal complaint may be made in one of several ways:

- A person may contact the Office of Community Police Oversight by calling: (214) 671-8283.
- A person may come to the Internal Affairs Division, Monday through Friday, between the hours of 8:00 a.m. and 5:00 p.m., at Jack Evans Police Headquarters located at 1400 Botham Jean Boulevard, Dallas, Texas. When you arrive, check-in at the front desk and ask to speak with an Internal Affairs detective. A detective will come get you and help walk you through the entire process.
- A person may go to any of the seven police stations or three Outreach Centers throughout the City of Dallas and ask for a complaint form or speak to a supervisor. The supervisor can help you initiate the complaint process and assist you with completing the complaint form. You may choose instead to take the form, complete it, and return it at a later date.
- A person may submit an Citizen Complaint Form electronically at [Office of Community Police Oversight](#), or a person may print off an External Administrative Complaint Form, which can be found at <https://dallaspolice.net/division/internalaffairs/complaint>. It may be returned in one of several ways:
- A person may deliver it in person or mail it to the Office of Community Police Oversight at:
 - Dallas City Hall
 - 1500 Marilla Street 5CS
 - Dallas TX 75201
- A person may email it to the Office of Community Police Oversight at: OCPO@dallascityhall.com
- A person may deliver it in person or mail it to the Dallas Police Department at:
 - Dallas Police Department
 - Internal Affairs Division
 - 1400 Botham Jean Boulevard
 - Dallas, Texas 75215
- A person may fax it to the Police Department at: (214) 670-8219, or they may email it to the Police Department at: DPDIAD@dallascityhall.com
- A person may give the completed form to any police supervisor at any City of Dallas police facility.

If you have any questions please call the Office of Community Police Oversight at (214) 671-8283, or the Dallas Police Department Internal Affairs Division at (214) 671-3986.