



**DALLAS POLICE DEPARTMENT
INTERNAL AFFAIRS DIVISION
YEARLY SUMMARY 2021**

PHILOSOPHY OF DISCIPLINE

The Chief of Police is charged with the responsibility and has the authority to maintain discipline within the Department. The policy of the Dallas Police Department is to provide residents with a fair and effective avenue for redress of their legitimate grievances against members of this Department. At the same time, members of this Department must be protected from false charges of misconduct or wrongdoing and must be provided with due process safeguards. The Department seeks to maintain its integrity and that of its employees. In so doing, the Department will not hesitate to impose severe disciplinary actions on those found in violation which is contrary to the ethics of this Department. The Department will terminate from employment, of those individuals who prove to be unfit for their assignment and dismiss unjustified allegations against innocent members of this Department.

Definitions

Internal Investigation – An administrative investigation by the Internal Affairs Division resulting from a complaint by a supervisor or employee of the city of Dallas.

External Investigation – An administrative investigation by the Internal Affairs Division resulting from a citizen complaint.

Division Referral Investigation – An external or internal administrative investigation conducted by an employee's chain of command for less serious violations which may result in summary discipline only.

Administrative Inquiry – investigations into allegations of misconduct or mishandling of police incidents, even though the allegations do not meet the requirements for making formal complaints. Administrative inquiries may be conducted in the following circumstances: the employee is unknown, allegations are not specific, City Manager referrals, allegations from a third party at the discretion of the Internal Affairs Division Commander, anonymous complaints, or allegations where a strong likelihood exists that the complainant is untruthful.

Firearm Discharge Investigation – Administrative review of any intentional or accidental discharge of firearm that is not an intended part of training.

Allegation – An accusation by the Department or a citizen of employee misconduct.

Termination – Employee is separated from employment with the Dallas Police Department for an indefinite period of time.

Suspension – Employee is separated from employment without pay for a defined period of time.

Written Reprimand – Formal written discipline which becomes a permanent part of an employee's disciplinary file.

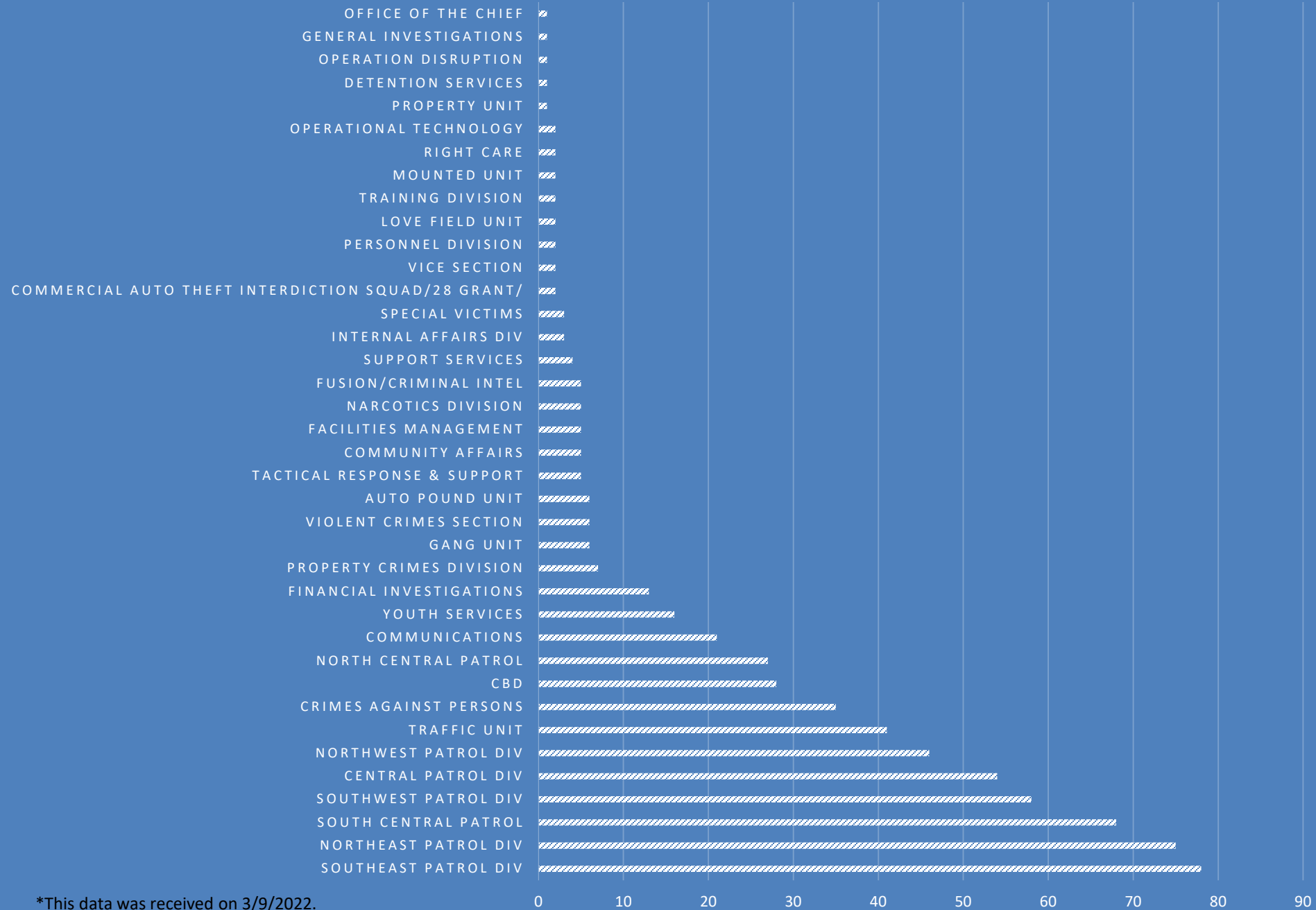
Summary Discipline – Informal written discipline which becomes a part of an employee's disciplinary file.

Racial Profiling – Any law enforcement-initiated action based on an individual's race, ethnicity, or national origin rather than on the individual's behavior or on information identifying the individual as having engaged in criminal activity.

Top External Complaint Allegations Investigated 2021

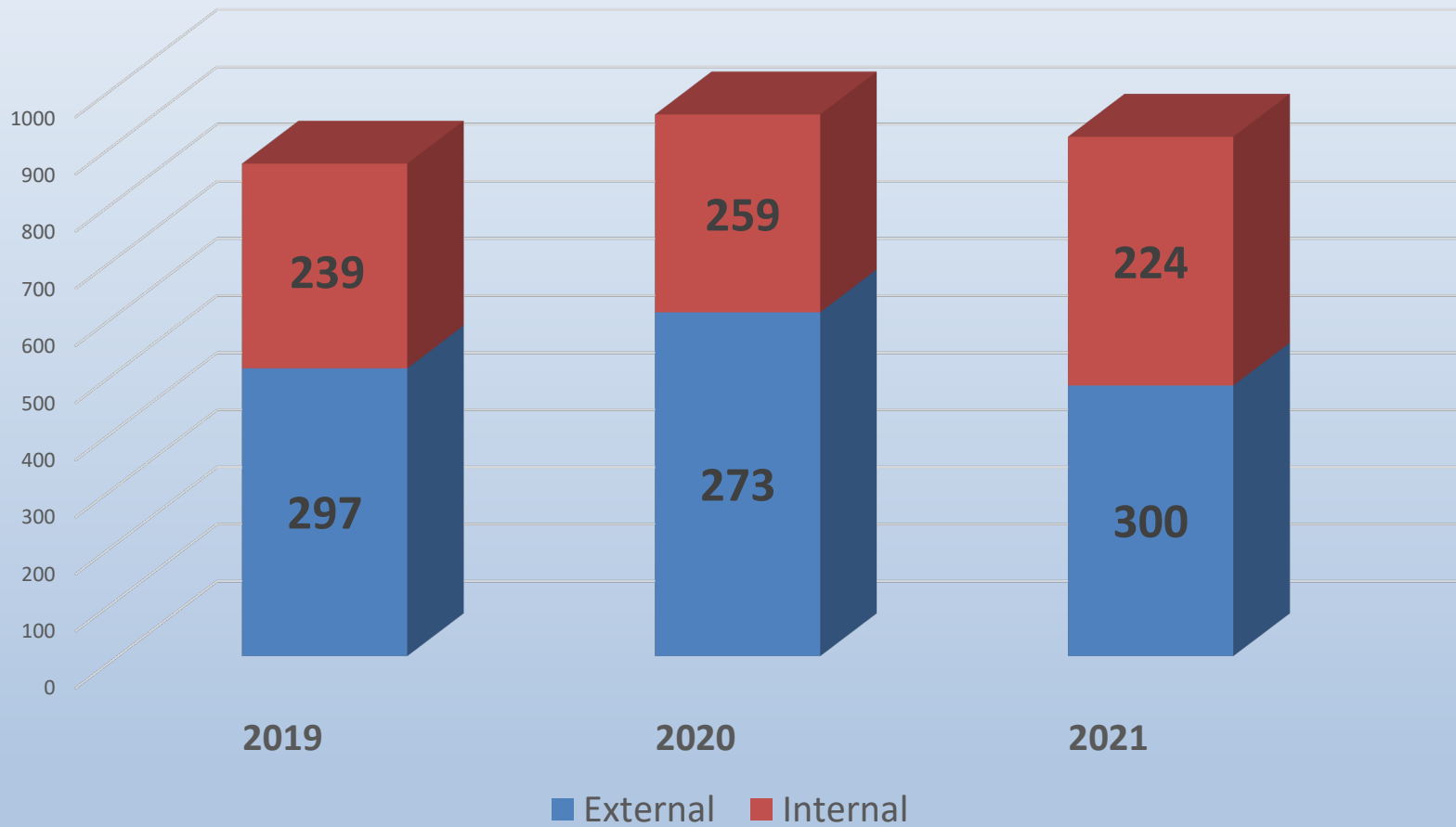
Allegation	Count
Discourtesy/Unprofessionalism	84
Improper or no investigation	72
Improper or No Action	52
Administrative Inquiry	45
Inappropriate or Unnecessary Use of Force	25
Failed to take proper action	19
Fail To Give Identification On Request	11
Theft	11
Improper Comments	11
Failed to Follow Established Procedures	9
Search, Illegal or improper	9

EXTERNAL COMPLAINT INCIDENTS RECEIVED BY DIVISION IN 2021

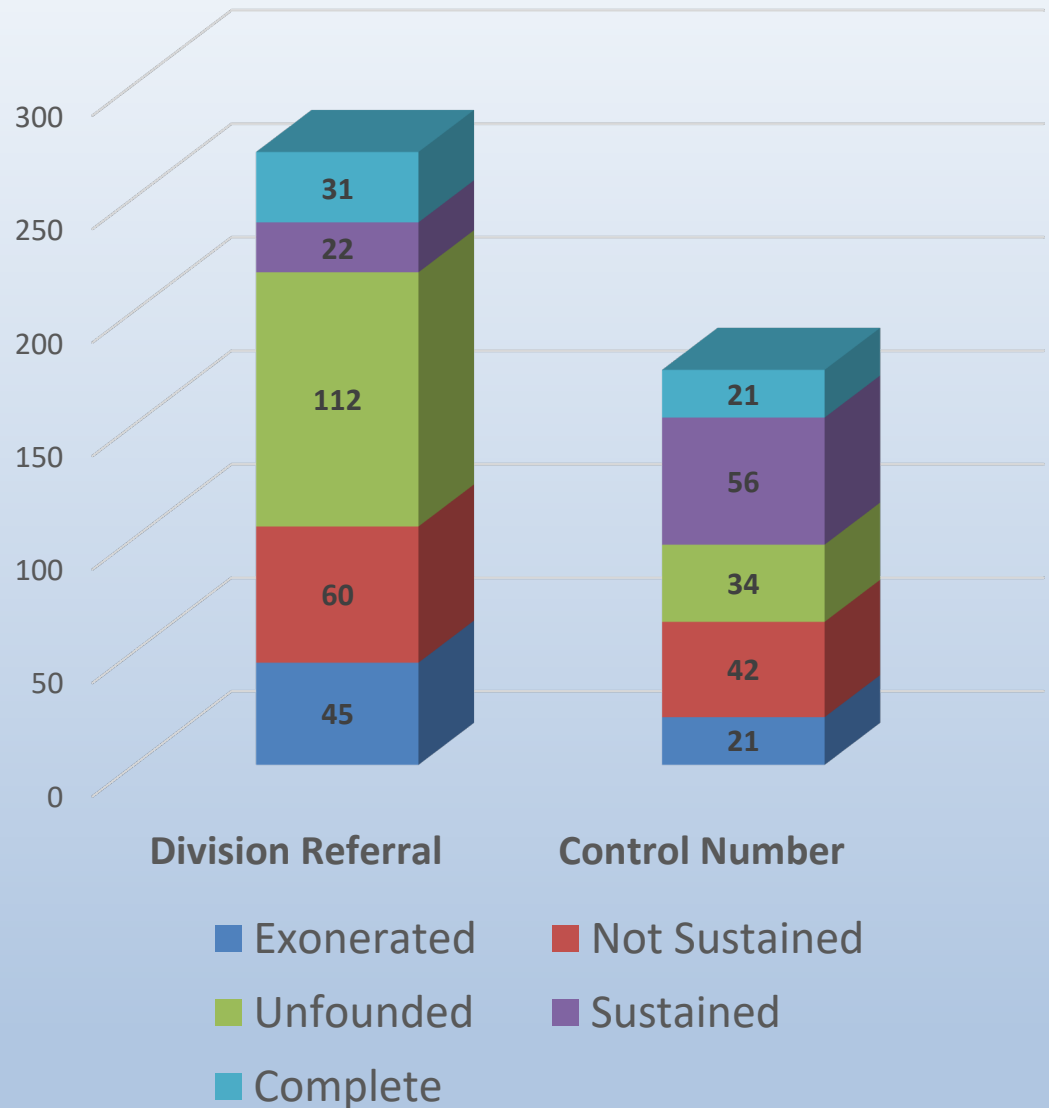


*This data was received on 3/9/2022.

Complaints Investigated by Source



Investigation Findings on External Complaints 2021



*Annual numbers may change based on status of current investigations. This data was received on 3/9/2022.

Inappropriate/ Unnecessary Force

	2019	2020	2021
Total Internal & External Complaints Received	34	59	43
Total Officers Involved	54	90	60
Formal Investigations Conducted	29	57	32
Findings & Allegations Issued			
Sustained	8	12	7
Not Sustained	5	12	8
Unfounded	17	13	3
Exonerated	19	43	15
Complete	2	5	13

*Statistics also include Summary Discipline and No Investigation data. Annual numbers may change based on status of current investigations. This data was received on 3/9/2022.

Racial Profiling Complaints

Year	Number of Complaints Related to Racial Profiling	Total Officers Involved	Disposition of Racial Profiling Complaints	
2019	3	11	Unfounded	2
			Not Sustained	1
2020	5	7	Unfounded	5
2021	12	17	Unfounded	2
			Not Sustained	4
			No Investigation	6

*Annual numbers may change based on status of current investigations. An external complaint is classified a “No Investigation” is after a preliminary investigation is conducted, including a review of any available video evidence. This data was received on 3/9/2022.

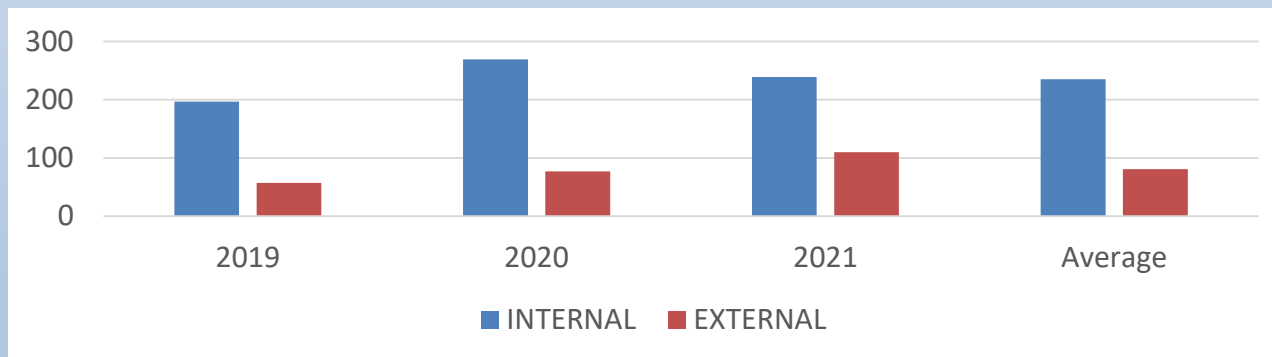
Investigations Completed by the Internal Affairs Division Three Year Comparison

YEAR	Firearm Discharge	Inquiry	Internal & External Investigations	TOTAL
2019	17	37	200	254
2020	15	50	281	346
2021	25	39	285	349
Average	19	42	255	316

*Annual numbers may change based on status of current investigations. This data was received on 3/10/2022.

Investigations Completed by the Internal Affairs Division by Source of Investigation - Three Year Comparison

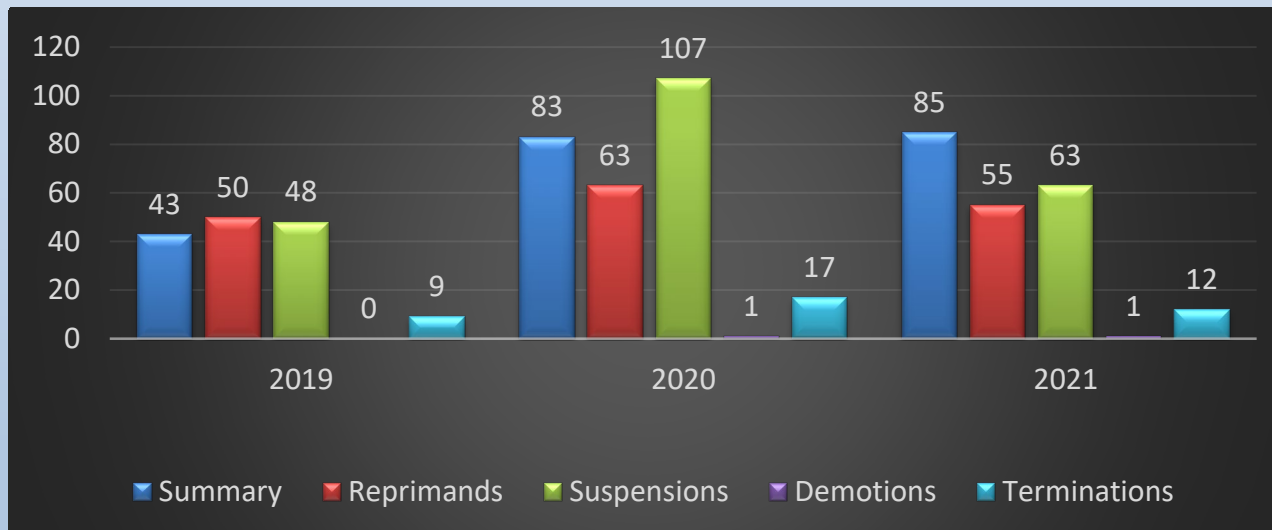
YEAR	INTERNAL	EXTERNAL	TOTAL
2019	197	57	254
2020	269	77	346
2021	239	110	349
Average	235	81	316



*Annual numbers may change based on status of current investigations. This data was received on 3/10/2022.

Disciplinary actions resulting from Internal Affairs Division (CN) investigations

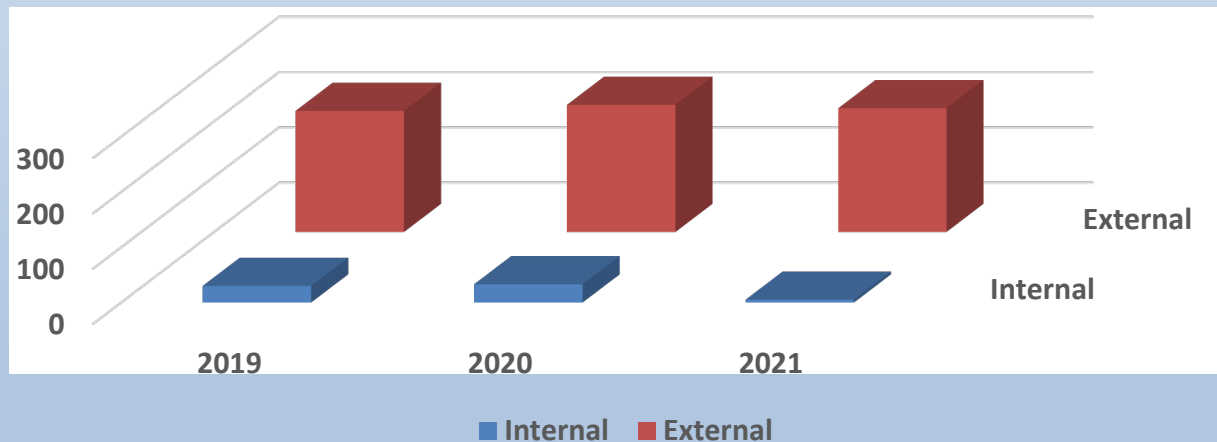
Year	Summary	Reprimands	Suspensions	Demotions	Terminations
2019	43	50	48	0	9
2020	83	63	107	1	17
2021	85	55	63	1	12
AVG	70	56	73	0.66	13



*Annual numbers are based on the Internal Affairs Division's Investigations which were completed in these years, and the data may change based on the status of current investigations and court ordered expungements. This data does not include adjustments as a result of an Appeal Hearing. This data was received on 3/10/2022.

Division Referral Investigations

Year	Internal	External	Total
2019	30	219	249
2020	33	230	263
2021	5	210	215
Average	23	220	242



This data represents the number of Division Referral investigations completed per year. The data was pulled on 3/10/2022.

Disciplinary actions resulting from Division Referral (DR) investigations

Year	Advice & Instruction	Documented Counseling	Supervisor's Report
2019	24	12	12
2020	38	12	14
2021	18	8	4
AVG	27	11	10

How to File a Complaint

On October 1, 2019, the Office of Community Police Oversight Board was given responsibility of providing an accessible process that ensures fair acceptance and processing of external administrative complaints. The Dallas Police Department's goal is to make this process available to all persons who believe they have been aggrieved during an interaction with an employee of the Dallas Police Department. A formal complaint may be made in one of several ways:

- A person may contact the Office of Community Police Oversight by calling: (214) 671-8283.
- A person may come to the Internal Affairs Division, Monday through Friday, between the hours of 8:00 a.m. and 5:00 p.m., at Jack Evans Police Headquarters located at 1400 Botham Jean Boulevard, Dallas, Texas. When you arrive, check-in at the front desk and ask to speak with an Internal Affairs detective. A detective will come get you and help walk you through the entire process.
- A person may go to any of the seven police stations or three Outreach Centers throughout the City of Dallas and ask for a complaint form or speak to a supervisor. The supervisor can help you initiate the complaint process and assist you with completing the complaint form. You may choose instead to take the form, complete it, and return it at a later date.
- A person may submit an Citizen Complaint Form electronically at Office of Community Police Oversight, or a person may print off an External Administrative Complaint Form, which can be found at <https://dallaspolice.net/division/internalaffairs/complaint>. It may be returned in one of several ways:
- A person may deliver it in person or mail it to the Office of Community Police Oversight at:
 - Dallas City Hall
 - 1500 Marilla Street 5CS
 - Dallas TX 75201
- A person may email it to the Office of Community Police Oversight at: OCPO@dallascityhall.com
- A person may deliver it in person or mail it to the Dallas Police Department at:
 - Dallas Police Department
 - Internal Affairs Division
 - 1400 Botham Jean Boulevard
 - Dallas, Texas 75215
- A person may fax it to the Police Department at: (214) 670-8219, or they may email it to the Police Department at: DPDIAD@dallascityhall.com
- A person may give the completed form to any police supervisor at any City of Dallas police facility.

If you have any questions please call the Office of Community Police Oversight at (214) 671-8283, or the Dallas Police Department Internal Affairs Division at (214) 671-3986.