

## PROTECTIVE ORDERS

### WHAT IS A PROTECTIVE ORDER?

A protective order is a legal remedy for the use and protection of victims of family violence, sexual assault and stalking. Family Violence means the intentional use or threat of physical force by a member of a family or household against another member of the family or household. Family includes individuals related by blood or marriage, i.e., spouses, ex-spouses, aunts, uncles, cousins, siblings, parents, children, etc. Household means a unit composed of persons living together in the same dwelling, whether or not they are related to each.

### HOW DO I OBTAIN A PROTECTIVE ORDER?

Protective Orders may be obtained through the local District Attorney's Office. These orders are for family violence, sexual assault and stalking and are valid for two years. Protective Orders prohibit a suspect from committing violence, making threats, and to stay 500 feet from the victim's home or place of work. Protective Orders obtained through the District Attorney's Office are free. These Protective Orders may also obtain through a private attorney or a Legal Aid service.

Dallas County	214-653-3528
Denton County	940-349-2646
Collin County	972-548-4435

## U VISA

The Dallas Police Department is willing to assist victims with the U Visa (U Nonimmigrant Status) by completing the U Visa certification. For more information on the U Visa program please reference USCIS website at [uscis.gov](http://uscis.gov)

**There is no cost associated with submitting the DPD U Visa request or certifying USCIS I-918 Supplement B forms.**

U Visa request forms can be obtained in person at Jack Evans Headquarters or online at [dallaspolice.net/resource/victimservices](http://dallaspolice.net/resource/victimservices)

Completed U Visa forms can be submitted by email: [dldpduvisa@dallas.gov](mailto:dldpduvisa@dallas.gov) or mail: Dallas Police Department, Victim Services Unit, 1400 Botham Jean Blvd, Dallas, TX 75215.

## OTHER RESOURCES

### HOMELESS SHELTERS

Austin Street Shelter	214-428-4242
The Bridge	214-670-1100
Dallas Life Foundation	214-421-1380
Salvation Army	214-424-7000
Union Gospel Mission (Men)	214-637-6117
Center of Hope (Women & Children)	214-638-2988
Family Gateway (Families only)	214-823-5400

### LEGAL RESOURCES

Catholic Charities	866-223-7500
Human Rights Initiative	214-855-0520
Legal Aid of NorthWest Texas	214-748-1234
Mosaic Family Services	214-821-5393
National Crime Victim Bar Association	855-484-2846
Texas Bar Phone Line	800-504-7030

### OTHER SERVICES

Auto Pound-Dallas Police	214-670-5116
City Square	469-904-7000
Collin County Medical Examiners	972-548-3775
Dallas County Community Services & Correction Department	214-330-0383
Dallas County Library	214-670-1740
Dallas County Medical Examiners	214-920-5900
Dallas Housing Authority	469-249-9012
Denton County Medical Examiners	940-349-2870
Health and Human Services-Dallas County	214-819-2000
MADD (Mothers Against Drunk Driving)	214-637-0372
Property Room Dallas Police	214-670-8333
Social Security Administration	800-772-1213
The Stewpot	214-746-2785
Suicide and Crisis Center	214-828-1000
Texas Department of Criminal Justice Victim Services	800-848-4284

## COUNSELING RESOURCES

### GENERAL COUNSELING

The Counseling Place	469-283-0242
Life Connections	817-272-9762
Parkland VIP	214-590-2926
Trauma Support Services North Texas	972-709-4904
National Organization for Victim Assistance	800-879-6682

### SEXUAL ASSAULT ONLY COUNSELING

Dallas Area Rape Crisis Center	972-641-7273
The Turning Point	972-985-0951
RAINN	800-656-4673

### DOMESTIC VIOLENCE SHELTERS

Denton County Friends of the Family	940-382-7273
Family Place	214-941-1991
Genesis Women's Shelter	214-946-4357
Hope's Door New Beginning Center	972-267-0057
The Salvation Army	214-424-7208
Texas Muslim Women's Foundation	972-880-4192

### DISTRICT ATTORNEY'S VICTIM SERVICES

Dallas County	214-653-5895
Denton County	940-349-2600 option 8
Collin County	972-548-4435
Tarrant County	817-884-2740
Dallas County Juvenile Division	214-698-2287

### NATIONAL HOTLINES

Child Abuse	800-422-4453
National Domestic Violence	800-799-7233
Human Trafficking	888-373-7888
National Suicide Prevention	800-273-8255
Substance Abuse and Mental Health	877-662-4357

For a copy of your police report contact:

Open Records Unit  
214-671-3345  
[dallaspolice.net](http://dallaspolice.net)

# DALLAS POLICE DEPARTMENT



## VICTIM SERVICES

Jack Evans Headquarters  
Crimes Against Persons Division  
1400 Botham Jean Blvd.  
Dallas, Texas 75215  
[dallaspolice.net/resource/victimservices](http://dallaspolice.net/resource/victimservices)

Krissi Boulom – Victim Services Coordinator  
214-671-3588 [krissi.boulom@dallaspolice.gov](mailto:krissi.boulom@dallaspolice.gov)

Citlalic Jenkins – Victim Services Advocate  
214-671-3587 [citlalic.jenkins@dallaspolice.gov](mailto:citlalic.jenkins@dallaspolice.gov)

Mayra Yakam – Victim Services Advocate  
214-671-4236 [mayra.yakam@dallaspolice.gov](mailto:mayra.yakam@dallaspolice.gov)

Jose Alberto Nino – Victim Services Advocate  
214-671-3669 [jose.nino@dallaspolice.gov](mailto:jose.nino@dallaspolice.gov)

Offense Report Number

## RIGHTS OF CRIME VICTIMS

As defined in Article 56, Texas Code of Criminal Procedure, a victim of a violent crime is someone who: (1) has suffered bodily injury or death as a result of criminally injurious conduct, or who has been the victim of a crime involving sexual, kidnapping, or aggravated robbery; (2) is the close relative (spouse, parents, adult siblings or children) of a deceased victim; or (3) is the guardian of a victim. As a victim of violent crime, you have the following rights:

- 1) right to receive from law enforcement agencies protection from harm and threats
- 2) the right to have the magistrate take the safety of the victim or his family into consideration when setting bail.
- 3) if requested, the right to be informed by the attorney representing the state of relevant court proceedings
- 4) the right to be informed to be informed about the defendants right to bail and the procedures in the criminal justice system
- 5) the right to provide testimony and information to a probation department before presentencing
- 6) the right to receive information regarding compensation to victims of crime
- 7) the right if requested to be informed of parole procedures and to participate in the parole process
- 8) the right to be provided with a waiting area separate from the offender.
- 9) the right to prompt return of any property when the property is no longer required for evidence
- 10) the right if requested to have the prosecutor notify the victim's employer where absence from work results from the victim's cooperation
- 11) the right to request victim-offender mediation
- 12) the right to be informed of the uses of a victim impact statement
- 13) for victims under the age of 17 the right to have the court state on record the reason for granting or denying a continuance
- 14) A victim, guardian of a victim or close relative of a deceased victim is entitled to be present at all public proceedings.

Revised on July 26, 2021

If you are a victim of sexual assault, indecent assault, stalking or human trafficking you also have the right to:

- 1) if requested the right to disclosure of information regarding any evidence collected unless disclosing the information would be interfere with prosecution of the case
- 2) the right to a disclosure of information regarding the status of any analysis of any evidence collected.
- 3) if requested the right to be notified at the time a request is submitted to a laboratory, the request to compare biological evidence, and the results of the comparison unless disclosing the results could interfere with the investigation.
- 4) if requested, the right to counseling regarding AIDS and HIV
- 5) for the victim, testing for AIDS, HIV, or infection with any other probably causative agent of AIDS
- 6) the right to a forensic medical examination within 120 hours after the offense occurred

Acts 2019, 86<sup>th</sup> Leg., R.S., CH. 1037 effective September 1, 2019

## VICTIM SERVICES

The Crimes Against Persons Division of the Dallas Police Department has a Victim Services Unit to offer assistance to victims of violent crimes and their families. Services provided include:

- Crisis counseling/short term to victims and their families
- Personal advocacy and coordination between victims of violent crimes, their families, the detectives and social and support services
- Court accompaniment upon request
- Information and referral to local social service providers
- Notification and assistance in filing of Crime Victims' Compensation
- Training to police officers, community groups and other agencies
- Services in English and Spanish

## CRIME VICTIMS' COMPENSATION

Crime Victims' Compensation Program is administered by the Office of the Attorney General. It helps compensate residents of the United States who suffer physical injury, mental harm or death as the result of a violent crime including vehicular crimes.

To be eligible for the program you must reside within the United States and be a victim, or family member of a victim, of a crime that occurred within the state of Texas. Victims and claimants cannot share responsibility for the crime and must report the crime and cooperate with the investigation and prosecution of the crime.

### HOW TO APPLY

Applications must be filed within three years of the crime, except for cases involving child victims.

Apply online at:

[cvs.texasattorneygeneral.gov/portal/login](https://cvs.texasattorneygeneral.gov/portal/login)  
Office of the Attorney General - Crime Victims' Compensation Program.  
Monday – Friday 8am - 5pm  
Toll-Free: 800-983-9933

Paper applications can be requested from the Victim Services Unit if needed.

## VINE NOTIFICATION

Victim Information and Notification Everyday (VINE) is a program to inform you when the offender makes bail as well as upcoming court dates for the offender. The offender will not know you registered with Texas VINE.

To register: 877-894-8463  
or  
[vinelink.com](https://vinelink.com)

## CRIMINAL JUSTICE PROCESS

